BITPLANE
an Oxford Instruments company

Learning, Resources & Services

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Where to find more help

- Written Documentation (More Menu - Help, RightMouse - Show Help, PDF)
- Website: http://www.bitplane.com
  - Learning: Tutorial videos, Webinar Recordings, How To Articles…,
  - Support: Resources (external links), System Requirements
  - Latest News, Exhibitions (also Newsletter): See where you can meet us for some help
- Imaris Open http://open.bitplane.com
  - Discussion Forum, Request Xtensions, Share XTensions
- * Support Teams (Contact Support Web Form and Phone Numbers on Homepage)
  - eusupport@bitplane.com
  - ussupport@bitplane.com
  - asiasupport@bitplane.com
- User Group Meetings
- Bitplane Newsletter (✉️ Click here to receive the Bitplane Newsletter)

* Support requires valid Infinity maintenance coverage
Quick Start Tutorials

- Perfect for new users
- The tutorials are progressively more advanced, so it makes sense to work on them in order
- Step by step instructions, with datasets
- Learn some of the most common workflows, without getting caught up in the details yet.
- It even goes as far as some ImarisXT programming in Matlab (but a very basic, guided workflow that almost anyone could follow)
**Imaris Help Menu: Other items**

- **Keyboard and Mouse**
  A quick reference to figure out the right keys or mouse buttons to use

- **Reference Manual**
  Technical details, with both table of contents and keyword searching

- **Video Tutorials**
  Opens Learning Center where a collection of brief video overviews show various capabilities of Imaris

- **Programming Interface**
  Detailed documentation for programmers that wish to write code for ImarisXT, the Imaris programmable interface

- **XTensions Documentation**
  Descriptions of the XTensions that are installed with Imaris

- **Imaris Open**
  A link to the website
Use ‘RIGHT-MOUSE’ – Show Help

Opens browser on relevant topic
Self-Help Resources: Learning Center

Find detailed technical information and application notes, step-by-step tutorials, webinar recordings and product movies. You can also browse our extensive range of images and videos showcasing the unique research performed by our customers.

- **http://www.bitplane.com/learning**
- **Tutorial Videos**
  Short videos on many functions
- **How to Articles**
  Highly focused short articles for both common tasks, and lesser-known tips & tricks. Sometimes with video
- **Customer Case Studies**
  Read about some research that has made particularly nice use of the strengths of Imaris.
Webinar Recordings

- [http://www.bitplane.com/learning](http://www.bitplane.com/learning)
- New seminars are recorded as videos and published on the Bitplane web page.
- Presentations are usually 40-50 minutes long and focused on one specific topic.
- Research Papers
  Summarized publication list and customer-presented webinars to help find research relevant to how you might use Imaris
Publication Database


- Research Papers Summarized
  
  publication list to help find research relevant to how you might use Imaris.
Bitplane holds live Web Seminars to show new features of products or how you can use Imaris to analyze various image types (check on website and newsletter)

We can also provide one on one support through browser-based desktop sharing* to help customers solve a specific problem

* Support requires valid Infinity maintenance coverage coverage
Monthly Newsletter

- Upcoming Web Seminars
- Meeting Announcements
- Product Announcements
- Applications and Tips on Usage

Subscription requests on website main page

A recent Newsletter can be viewed at same place

- Eligible for account: registered users of permanent Imaris licenses
- Each site is managed locally by user registered as facility manager
- Features: download software, create satellite licenses, review installation & maintenance details, manage users and more.
The standard Bitplane licenses are node-locked; i.e. they only work on one computer.

There are multiple situations in which it is in the joint interest of Bitplane and its customers to be able to use the software on more than just one computer. Satellite licenses take care of this.

Satellite licenses are a copy of the licenses which have been purchased. These licenses can be configured for another computer and are valid for 30 days.

Not for permanent usage!

* Satellite Licenses require valid Infinity maintenance coverage
Check out our social media groups!

- The Bitplane Facebook page can be found at www.facebook.com/BitplaneSoftware
- Feel free to post pictures, ask questions or just show your support for Bitplane!
- Keep up to date on the latest application showcases, webinars, events, etc.
- linkedin.com/company/bitplane
- twitter.com/ImarisBitplane
- plus.google.com/+BitplaneSoftware/